

# International Roaming in Canada & Mexico<sup>1</sup> is Here!



Starting June 1, 2021, international roaming in Canada and Mexico will be available for H2O Wireless plans! The \$50 and \$60 plans will include international roaming credit and all monthly plans can add international roaming with the new Roaming Top-up.

## Unlimited Data Plans

**\$45\*** Plan

**\$10 Roaming Credit:**  
**500 Mins./Texts/MBs**

**\$54\*** Plan

**\$20 Roaming Credit:**  
**1000 Mins./Texts/MBs**

## Roaming Top-up<sup>2</sup>

**\$5** 250 Mins./  
Texts/MBs

**\$10** 500 Mins./  
Texts/MBs

**\$20** 1000 Mins./  
Texts/MBs

### Make Calls to the U.S. from Canada or Mexico

Press 1, then enter the area code and local number. Ex. 1-201-585-3600.

### Check International Roaming Balance

Dial \*777# to check international roaming credit balance.

### How Much Roaming Balance Does Data, Talk & Text Use?

Each talk minute, text, MMS, or MB of data use \$.02.

### Having Issues with International Roaming?

Make sure roaming is enabled on the device. A power cycle may be required for certain devices to enable roaming.

\*Discounted price shown only available by signing up for AutoPay.

1. International roaming is available only in Canada and Mexico. The use of international roaming requires an active H2O Wireless monthly unlimited plan and a roaming balance. For the H2O Wireless \$50 Monthly Unlimited Plan, customers will receive 500 talk minutes, texts, or MBs of data of international roaming balance per line in a monthly cycle. For the H2O Wireless \$60 Monthly Unlimited Plan, customers will receive 1000 talk minutes, texts, or MBs of data of international roaming balance per line in a monthly cycle. Any roaming balance that is unused at the end of a monthly plan cycle will not be rolled over to the next monthly plan cycle. Unused roaming balances are also forfeited if you switch between plans, terminate your service, or fail to renew your plan before it expires.

2. Roaming Top Up may be added at any time to any H2O Monthly Unlimited Plan. H2O Monthly Unlimited plan roaming balance will be used prior to Roaming Top Up balance being used. Any Roaming Top Up balance that is unused at the end of a monthly plan cycle will not be rolled over to the next monthly plan cycle. Unused Roaming Top Up balances are also forfeited if you switch between plans, terminate your service, or fail to renew your plan before it expires.

Plans/rates/fees/promotions/spiff/residual terms subject to change at any time, without notice. By selling H2O Wireless products, you agree to abide by all terms and conditions, which are available at [www.h2odirectnow.com](http://www.h2odirectnow.com).